

Academic Explorer

Travel Protection Program

CFAR/IFAR

FREQUENTLY ASKED QUESTIONS



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CFAR/IFAR Frequently Asked Questions

What is optional Cancel for Any Reason?

Optional Cancel for Any Reason* (CFAR) is a coverage that can be added onto an Academic Explorer plan which will allow the traveler to cancel their trip no later than 2 days before their departure date for any reason that is not already included in the plan and receive 75% back of the pre-paid non-refundable trip costs that were insured. CFAR has an additional cost and is available in most states and when certain conditions are met.*

What is optional Interruption for Any Reason?

Optional Interruption for Any Reason** (IFAR) is a coverage that can be added onto an Academic Explorer plan which will allow the traveler after they have departed and are on their trip to interrupt and return home for any reason that is not already included in the plan and receive 75% back of the unused pre-paid non-refundable land and water travel arrangements you purchased for your trip that were insured. IFAR can be used at least 48 hours after the actual scheduled departure date of the trip. IFAR has an additional cost and is available in most states and when certain conditions are met.**

What is the eligibility for purchasing CFAR?

To be able to add optional Cancel for Any Reason, the traveler needs to purchase an Academic Explorer plan within 15 days of the date the initial trip payment is received. The 15-day time sensitive window begins on the date the initial trip payment is received, and is calendar days, not business days. CFAR is not available in every state and will only show as an available option when quoting if it is available in the traveler's state of residence and the quote is made within 15 days of the initial trip payment date received. Please see plan documents for full details.

What is the eligibility for purchasing IFAR?

Adding optional Interruption for Any Reason to an Academic Explorer plan has the same eligibility as adding optional Cancel for Any Reason. The traveler needs to purchase an Academic Explorer plan within 15 days of the date the initial trip payment is received.

Can an Academic Explorer plan have only one selection of CFAR or IFAR, or does it need to include both?

A traveler can choose their Academic Explorer plan to have either CFAR or IFAR, or both. When viewing their quote, if the eligibility is met both options will show and the traveler can click to include one or both optional coverages, which will then add the additional plan cost for the selected option(s). Please note that adding both options will alter the listed additional plan cost.

What does the initial trip payment mean?

The initial trip payment is generally the very first time any money has been paid or deposited towards a trip. This date is important for optional Cancel for Any Reason and optional Interruption for Any Reason.

What does 'non-refundable insured Trip Cost' mean?

The Academic Explorer program specifically defines "payments or deposits" as 'Payments or Deposits means the cash, check, or credit card amounts actually paid for Your Travel Arrangements. Certificates, vouchers, discounts and/or credits applied (in part or in full) towards the cost of Your Travel Arrangements are not Payments or Deposits as defined herein.'

A 'non-refundable Trip Cost' means a payment or deposit for your trip that is pre-paid or paid prior to the scheduled departure date (when you leave for your trip), which is completely non-refundable. This could be tuition, lodging (hotel/dorms), air fare, rail pass, etc.; anything that is paid for prior to starting the trip and if the traveler had to cancel would be unable to recoup and lost.

When can I cancel using CFAR?

Optional Cancel for Any Reason can be used anytime no later than 2 days prior to the scheduled departure date of the trip to cancel for any reason that is not already included in the plan. A claim could then be filed for 75% of the pre-paid non-refundable trip cost that has been insured. For example, if a traveler decided they were afraid to travel to their destination a week before their scheduled trip, they could cancel and file a claim for 75% of their pre-paid non-refundable trip expenses to be refunded. If their air fare was fully refundable or not included in their total trip cost that they insured, they would not be able to include this in their claim.

When can I interrupt using IFAR?

Optional Interruption for Any Reason can be used if you interrupt your trip 48 or more hours after the actual scheduled departure date of the trip to return home for any reason that is not already included in the plan. A claim could be filed for 75% of the unused land or water travel arrangements portion of the insured trip amount to be returned to the insured traveler. For example, if a person was on their trip for 3 days and chose to interrupt and return home, they would not receive any refund for the 3 days of lodging they used and would be able to file a claim to receive 75% for the unused lodging expenses they insured that they would not be using due to the interruption for any reason.

Please be advised, this is intended as a guide and provides general information. Always review state specific plan documents for full details and eligibility regarding the Academic Explorer program.

Claims cannot be predetermined and are subject to review and verification upon being filed.

*Conditions for eligibility: Plan must be purchased within 15 days of the date the insured's initial trip payment is received, and cancellation must be no later than 2 days prior to the scheduled departure date of the trip. This Optional Cancel for Any Reason Benefit does not cover failure of the Retail Travel Supplier to provide the bargained-for Travel Arrangements due to cessation of operations for any reason.

**Conditions for eligibility: Plan must be purchased within 15 days of the date the insured's initial trip payment is received, and interruption must be at least 48 hours after the actual scheduled departure date of the trip. This benefit does not cover penalties associated with Travel Arrangements not provided by the Retail Travel Supplier for this Trip and failure of the Retail Travel Supplier to provide the agreed upon arrangements for Your Trip for any reason.

All coverage is in excess of any other collectible insurance or indemnity.

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